

Romantic Dinner Term & Conditions

Reservation & Booking

- Romantic Dinner reservations must be requested at least 2 days in advance.
- All reservations must be confirmed no later than 4:00 PM on the day of the dinner.
- The requested dinner date and time are subject to venue availability and Resort confirmation.
- Romantic Dinner service is available between 6:00 PM and 9:00 PM.

Dinner Duration & Service Hours

- The Romantic Dinner experience is scheduled within the 6:00 PM – 9:00 PM service period.
- Guests are requested to arrive according to their confirmed reservation time.
- Late arrival may result in adjustments to the course timing and overall dining experience.
- Any request to extend the dinner beyond 9:00 PM is subject to availability, operational requirements, and Management approval.

Dietary Requirements & Allergies

- All dietary requirements, food preferences and allergies must be clearly communicated at the time of reservation.
- The Floor Team must ensure all information is properly communicated to the Kitchen before service.
- Guests with serious food allergies must notify the Resort in advance.



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Ingredient & Menu Changes

- Any request to change ingredients or modify the set menu must be communicated to the Kitchen at least 1 day in advance.
- All changes are subject to ingredient availability, food safety considerations and Kitchen approval.
- Last-minute changes may not be accommodated.

Course Transitions

- Approximately 5 minutes will be allowed between courses to ensure a smooth and comfortable dining experience.
- Course timing may be adjusted according to the guest's preference and service flow.
- The Floor Team will coordinate with the Kitchen to ensure proper course timing.

Cancellation / Changes

- Any cancellation or significant change to the reservation should be communicated to the Resort as early as possible.
- Changes to the date, time, number of guests or package are subject to availability and confirmation.
- Special arrangements or third-party services may be subject to separate cancellation or additional charges.